



ePayment API Integration and Partner Checklist

Partner name: _____

Merchant Serial Number (MSN): _____

Description of the solution:

Endpoints to integrate <i>See the Quick Start guide for examples.</i>	Your Reference ID	Date of request
Example	654321000000000001	15/12-2024
Create payment - POST:/epayment/v1/payments		
Get payment - GET:/epayment/v1/payments/{reference}		
Get payment event log - GET:/epayment/v1/payments/{reference}/events		
Cancel payment - POST:/epayment/v1/payments/{reference}/cancel		
Full and partial capture payment - POST:/epayment/v1/payments/{reference}/capture		
Full and partial refund payment - POST:/epayment/v1/payments/{reference}/refund		

Quality assurance	Add your comments
<p>Implement both webhooks and polling</p> <p>Use both webhooks and polling to ensure that the user gets the correct status as soon as possible. Set up polling as fallback in case of delayed webhooks.</p> <p>To minimize polling, you must also implement the Webhooks API to receive real-time updates on payment status changes. The merchant must also always poll GET:/epayment/v1/payments/{reference} to check the status of the payment.</p> <p><i>Describe your webhook and polling implementation</i></p>	
<p>Handle payment states and events</p> <p>Make sure to handle all responses and states from the payment: CREATED, AUTHORIZED, ABORTED, EXPIRED, TERMINATED and the event CANCELLED, CAPTURED and REFUNDED.</p>	<input type="checkbox"/> CREATED <input type="checkbox"/> AUTHORIZED <input type="checkbox"/> ABORTED <input type="checkbox"/> EXPIRED <input type="checkbox"/> TERMINATED <input type="checkbox"/> CANCELLED <input type="checkbox"/> CAPTURED <input type="checkbox"/> REFUNDED
<p>Handle errors</p> <p>Make sure to handle all errors. All integrations should display errors in a way that the users (customers and merchant employees/administrators) can see and understand them.</p> <p><i>Give examples on how your solution display errors to users</i></p>	

Quality assurance	Add your comments
<p>Proper logging</p> <p>All integrations should log error responses to be used for later reference in troubleshooting. Logs must include endpoint, headers, request body, error code and message.</p> <p><i>Supply an example from your logs</i></p>	
<p>Include HTTP headers</p> <p>Send the HTTP headers in all API requests for better tracking and troubleshooting (mandatory for partners and platforms).</p> <p><i>Insert the value for the Vipps system headers</i></p>	
<p>Add information to the payment history</p> <p>We recommend adding order details to the payment. This is a great benefit for the end user experience. It is also mandatory for merchants using Content monitoring.</p> <p><i>Supply an example of order details if you utilize this.</i></p>	
<p>Specify customer interaction</p> <p>For instore solutions it is required to specify the customer interaction by setting "customerInteraction: "CUSTOMER_PRESENT" on payment initiation. This is to determine that the customer is present at the time of purchase.</p> <p><i>Supply an example of a payment initiation request which includes this.</i></p>	
<p>Sign up for operational updates</p> <p>Subscribe to the Vipps MobilePay Operational Status Page for real-time updates on service availability, incidents, and maintenance.</p>	<p>We have signed up for operation status</p>
Avoid integration pitfalls	Add your comments
<p>Send a useful reference id.</p> <p>Follow our reference recommendations.</p>	
<p>Handle redirects.</p> <p>The merchant must handle that the returnUrl URL is opened in the default browser on the phone, and not in a specific browser, in a specific tab, in an embedded browser, requiring a session token, etc. Follow our recommendations regarding handling redirects.</p>	
<p>Complete capture before expiration date</p> <p>For reserve capture payments, ensure to complete captures before the reservations expires. Once a reservation is expired it is no longer possible to capture.</p>	<p>We acknowledge that we are aware of the capture deadlines and capture before expiration date</p>
<p>Cancel authorized payments that will not be captured</p> <p>Authorized payments that will not be captured must be cancelled to ensure that the amount is not unnecessarily reserved on the users bank account.</p> <p>It is the merchant/partners responsibility to cancel the authorized payments using POST:/epayment/v1/payments/{reference}/cancel</p>	<p>We acknowledge that we must cancel authorized payments if they should not be captured.</p>

Quality assurance	Add your comments
<p>Handle cross-border payments</p> <p>Vipps MobilePay is available to users across the Nordic countries and offers cross-border payments. Merchants must be able to handle customers from outside their country.</p>	
<p>Follow the design guidelines.</p> <p>The Vipps MobilePay branding must be according to the design guidelines.</p>	
<p>Educate your customer support.</p> <p>Make sure your customer support has all the tools and information they need available in <i>your</i> system, through the APIs listed in the first item in this checklist, and that they do not need to visit portal.vippsmobilepay.com for normal work.</p>	
Partner checklist	Add your comments
<p>Accept partner terms and conditions</p> <p>As a partner, you accept the Partner terms and conditions</p>	We accept Partner terms and condition
<p>Provide technical documentation for merchants regarding: (Share a URL, plain text or PDF of the documentation)</p>	
<ul style="list-style-type: none"> - How to apply for products 	
<ul style="list-style-type: none"> - How to configure and use the solution 	
<ul style="list-style-type: none"> - Frequently Asked Questions (FAQs) for merchants 	
<p>Demo of your solution</p> <p>Showcase your solution, either with a link to a demo store, provide a video pr screenshots (PDF is preferred)</p>	

Partners, please send your checklists to developer@vippsmobilepay.com. Include example reference IDs from the test environment and a description of the implemented solution.

We will verify the integration and contact you. After the checklist is approved, you'll receive all necessary information from partner@vippsmobilepay.com.

